



2025 OPERATIONAL DUE DILIGENCE AND REGULATORY UPDATE

Presented to
Committee of the Whole

Presented by
Richard Walker
David Szeptycki

Presented on
April 9, 2026



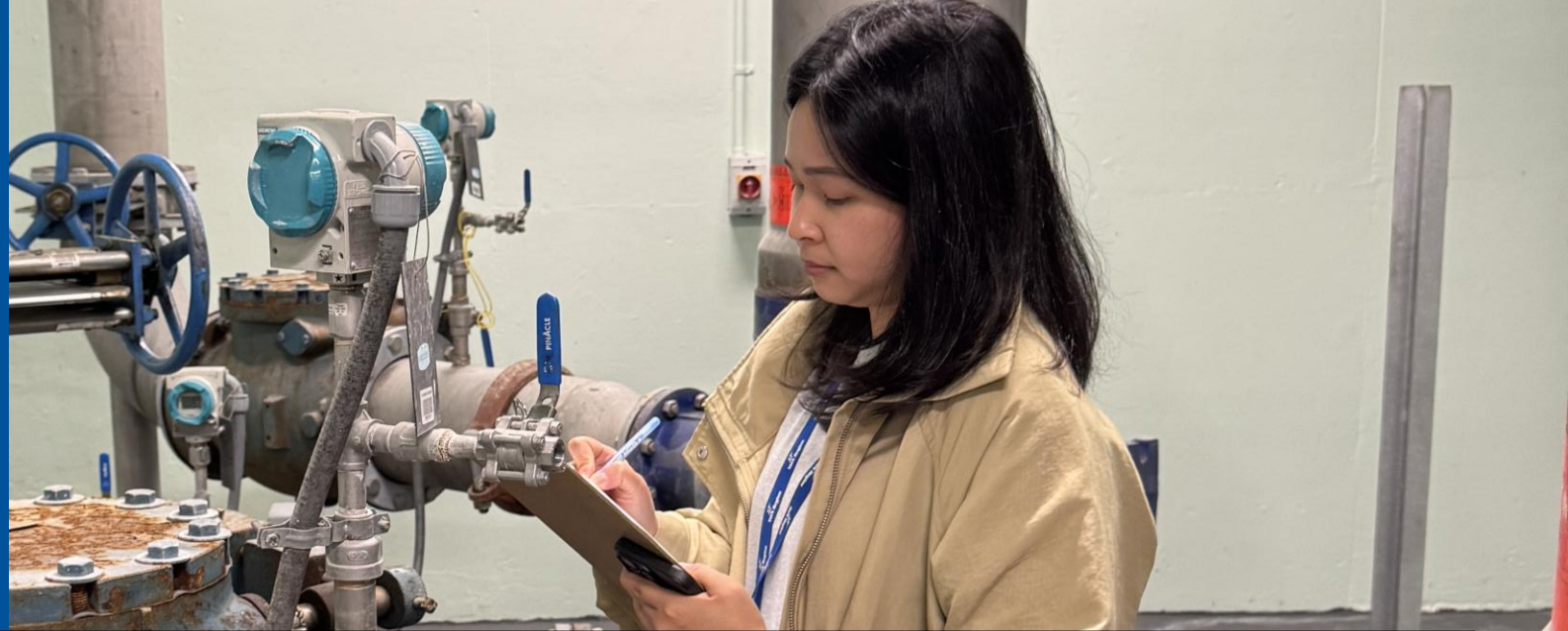


Presentation Overview



1. Operational Excellence and Compliance
2. Management System Update, Audits, Research and Innovation

100% Inspection Scores



Chief Drinking Water Inspector's Report - 100%

Annual Drinking Water Inspections - 100%

Q2-24

Q3-24

Q4-24

Q1-25

Q2-25

Q3-25

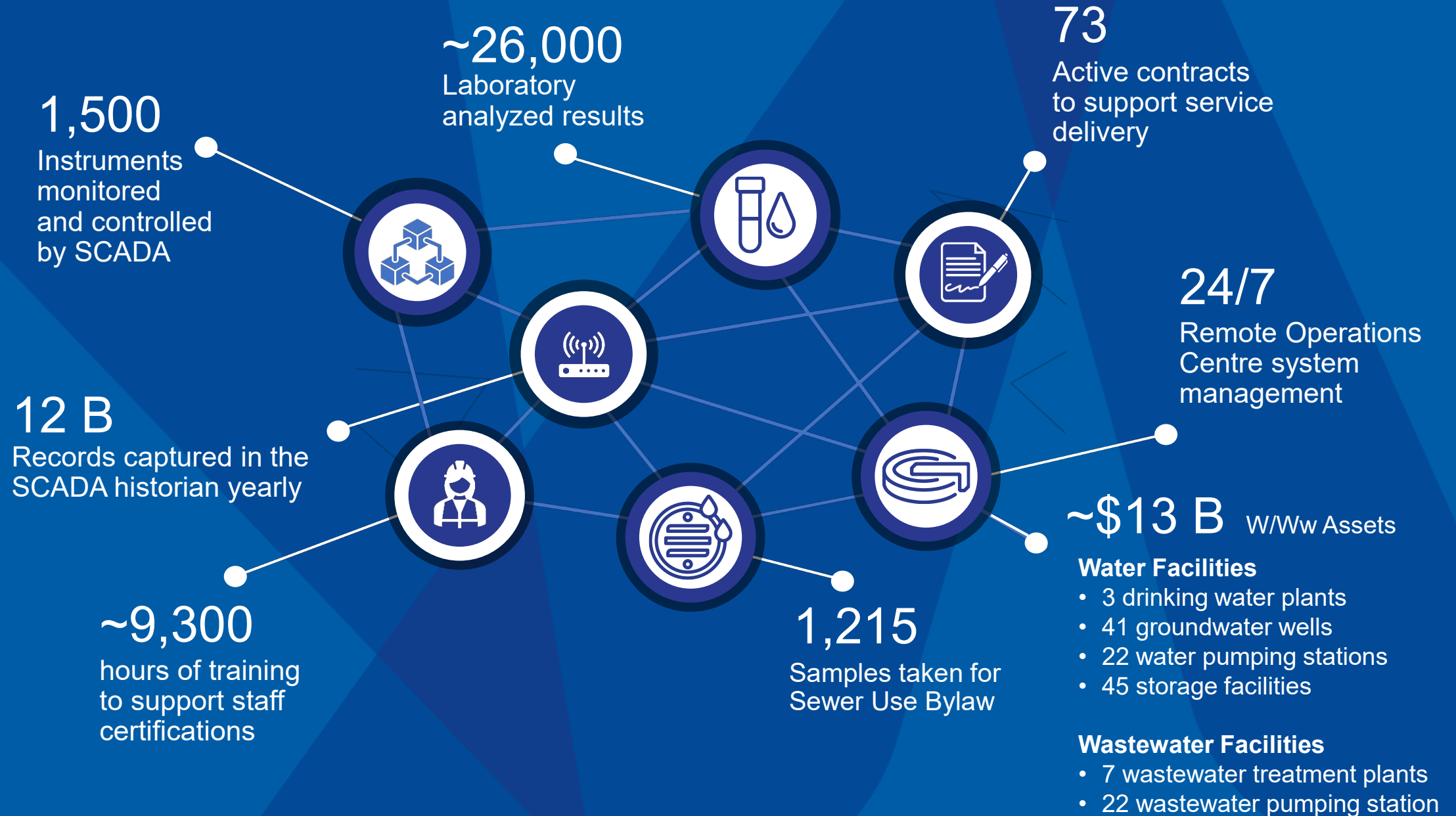
Q4-25

5-year Demonstrated Compliance Results

Supported by Council's ongoing investments in operational excellence, Regional staff work together to deliver safe, clean drinking water, dependable wastewater services, and industry-leading compliance

	2020-21	2021-22	2022-23	2023-24	2024-25
York	100.00	100.00	99.87	100.00	100.00
Peel	98.75	99.25	99.99	99.99	98.72
Toronto	99.95	99.11	99.96	99.27	99.60
Ontario	99.35	99.06	99.19	99.22	99.37

System Performance Highlights Supporting Operational Excellence and Compliance



Building Relationships with Industry Partners

Canada 

Ontario 

 **OWWA**

CWWA  **ACEPU**
Canadian Water and Wastewater Association / Association canadienne des eaux potables et usées

MISA/ASIM
CANADA



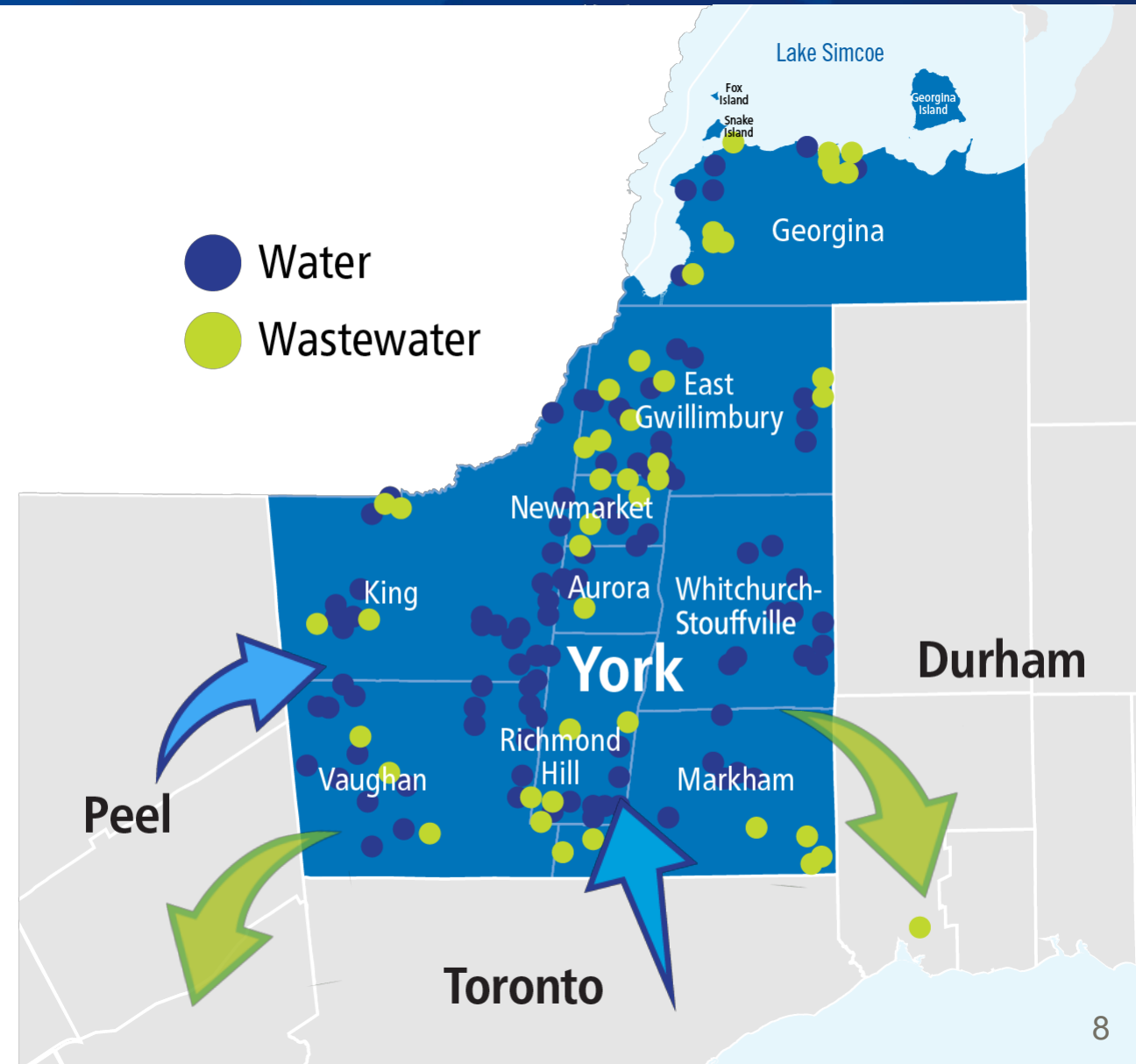
Servicing Partnerships Support Long-term Service Delivery

Drinking water

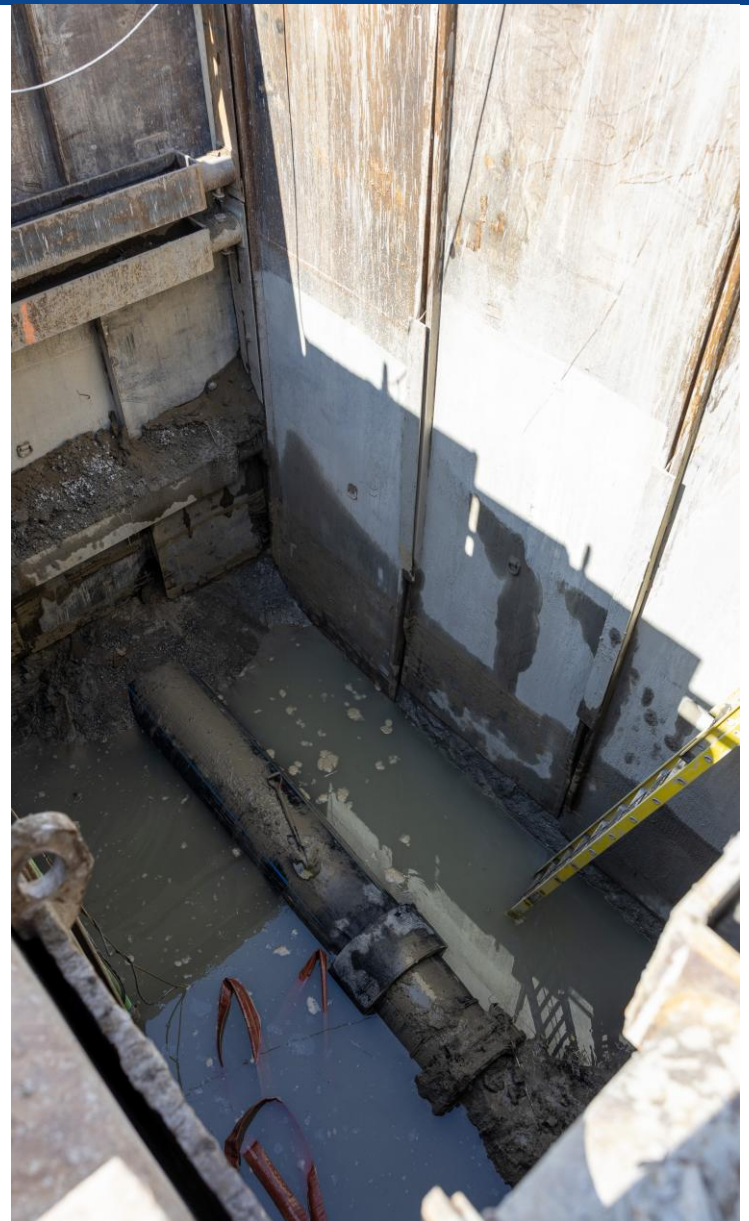
- 295 million litres per day from City of Toronto
- 69 million litres per day from Peel Region

Wastewater

- 303 million litres per day flows to Durham Region (Duffin Creek) for treatment
- 36 million litres per day flows to Peel Region for treatment



Working with Local Municipalities Helps Deliver Services Reliably



York Region has Best Tasting Tap Water

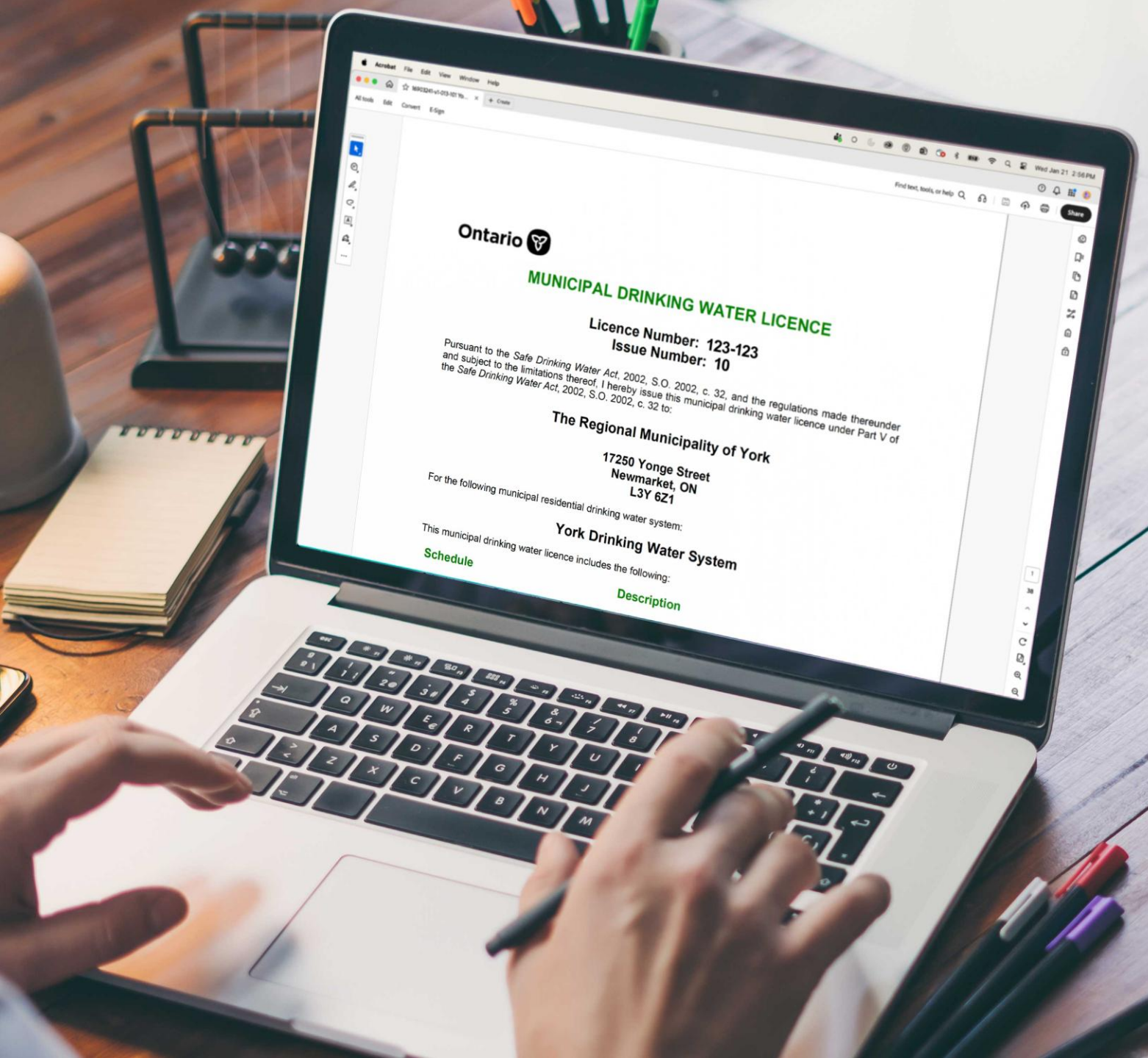




Ongoing
Commitment
to Continual
Improvement
*drives consistency
in how work is
performed*

Proactive
Internal Audits
*resulted in zero
external audit findings*





Active Oversight
of Permits and
Regulatory
Conditions
*demonstrates proactive
risk management*

Engaging with Residents *and meeting regulator expectations*



York Region (The Regional Municipality of York)
February 25 at 1:02 PM

🚧 Emergency watermain repairs update 🚧
The eastbound lanes on Stouffville Road between McCowan Road and Highway 48 in the **Town of Whitchurch-Stouffville** will be temporarily closed starting today, Wednesday, February 25, 2026, for emergency watermain repairs. One lane of traffic will be open in each direction on Stouffville Road. Signage is in place to guide travellers.
Thank you for your patience during the closure period.
Learn more at york.ca/RoadClosures
#onYRRoads

Map Labels: Bethesda Sideroad, McCowan Road, Highway 48, Stouffville Road, Main Street, Town of Whitchurch-Stouffville, Lane reductions

Notice of Construction
Aurora Sewage Pumping Station Upgrades

York Region is upgrading our water and wastewater infrastructure to provide safe, cost-effective and reliable services to the Region's residents, businesses and communities.

DESCRIPTION
York Region is upgrading the Aurora Sewage Pumping Station's sewage water receiving infrastructure located at 423 Stouffville Road in Aurora.

Validated,
Reliable Data
*supporting safe
drinking water and
regulatory compliance*





~94%

Research
Project Funding
from External
Partners

Discussion/Questions

For more information

David Szeptycki
Director, Sustainability, Communications
and Innovation, Public Works
1-877-464-9675 ext. 75723
David.Szeptycki@york.ca

Richard Walker
Director, Operations, Maintenance and
Monitoring, Public Works
1-877-464-9675 ext. 75311
Richard.Walker@york.ca